

*A Better
Pet Shop,
Inc.*

August 15, 1994

To Whom It May Concern:

Edmund (Eddie) Hintz (SS#571-31-9087) worked for my husband, Larry, and myself at our pet shop, A Better Pet Shop, from May, 1992 until we closed the store in January, 1994. He was a part time cashier (approximately 20 hours a week) for the duration of his employment.

Eddie's responsibilities included stocking the cash register counter, pricing merchandise as directed by store management, recording supplies/merchandise needed on the *Daily Log*, and basic cashier responsibilities (keeping the drawer adequately stocked with change, balancing the drawer at the end of his shift, cash drops, etc.). Eddie worked during our peak periods, evenings and weekends, and during the busier times of the year he often handled over \$5,000 in receipts per shift. His drawers always balanced, and there was never unexplained shortages and/or overages at his register.

Eddie was liked and respected by our customers and his co-workers. He handled customer questions, objections and complaints well. He was a team player, who handled his portion of the operation, and assisted others with their responsibilities. His light heartiness and sense of humor were appreciated and welcomed by all, especially by myself after a long day of paper work in the office.

If you would like to speak to either one of us about Edmund Hintz we can be reached at our home office (714/847-2494), or you can reach Larry at his teaching job during the school year (310/320-6700 ext. 287). You may also contact us at the address below. We wish Eddie well in his future undertakings and pray for his continued successes both academically and professionally.

Sincerely,

Barbara P. Canter

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